



TORONTO POLICE SERVICES BOARD

BOARD BUSINESS PLAN

DATE APPROVED	June 1, 2000	Minute No: P254/00
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REPORTING REQUIREMENT	Triennial	
LEGISLATION	<i>Police Services Act</i> , R.S.O. 1990, c.P.15, as amended, s. 31(1)(c). <i>Adequacy and Effectiveness of Police Services</i> , O. Reg. 3/99, ss. 4(1), 30, 32(2).	
DERIVATION	Adequacy Standards Regulation - AI-001	

It is the policy of the Toronto Police Services Board with respect to the preparation of its business plan for the Toronto Police Service that:

Consultation

1. The Board, in partnership with the Chief of Police, will prepare a strategy for the development of a business plan, consistent with the requirements of the Adequacy Standards Regulation.
2. The business plan strategy will include consultation on:
 - a. an environmental scan of the community that highlights policing issues that may include crime highlights, crime prevention initiatives, calls for service, public disorder trends or any other policing and public safety matter within the community;
 - b. the results achieved by the Service with respect to the current business plan; and (Section 30)
 - c. the Board's proposals with respect to the Service's objectives, core business and functions including performance objectives and indicators relating to:
 - i. the Service's provision of community based crime prevention initiatives, community based patrol and criminal investigative services;
 - ii. community satisfaction with the Service;
 - iii. emergency calls for service;
 - iv. violent crime and clearance rates for violent crime;
 - v. property crimes and clearance rates for property crime;

- vi. youth crime and clearance rates for youth crime
- vii. police assistance to victims of crime and re-victimization rates; and
- viii. road safety

Performance Objectives

3. The Board, in partnership with the Chief of Police, will develop performance objectives and indicators that are consistent with the Adequacy Standards Regulation. When developing the performance objectives the Board will consider factors such as:
 - a. the police service's existing and/or previous performance, and estimated costs;
 - b. crime, calls for service and public disorder analysis and trends, and other social, demographic and economic factors that may impact on the community;
 - c. the type of performance objectives, indicators and results being used/achieved in other similar/comparable jurisdictions;
 - d. the availability of measurements for assessing the success in achieving the performance objectives; and
 - e. community expectations, derived from the consultation process, community satisfaction surveys, and victimization surveys.

Information Technology

4. The Board, in partnership with the Chief of Police, will develop an information technology plan that:
 - a. is based on an evaluation of the police service's information technology needs, including its capacity to electronically share information with other agencies, organizations and community groups;
 - b. requires the periodic review of key business processes, practices and related technology to identify possible changes that may reduce the administrative workload of front-line officers; and
 - c. addresses information technology acquisition, updating, replacement and training.

Consistent with the Adequacy Standards Regulation, the plan shall be noted in the business plan.

Police Facilities

5. The Board, in partnership with the Chief of Police, will develop a police facilities plan that provides adequate policing services 24 hours a day. Consistent with the Adequacy Standards Regulation, the plan shall be noted in the business plan.
6. The Chief of Police should review and report back to the board, at least once every business cycle, on whether all police facilities meet or exceed:

- a. the applicable Statutes of Ontario including but not limited to, the *Building Code Act and Regulations*, *Fire Protection and Prevention Act*, *Health Protection and Promotion Act*, *Occupational Health and Safety Act*, *Building Code Act*, and the *Workplace Safety and Insurance Act*; and
 - b. the Police Services Board Environmental Policy.
7. Where it is determined that the police facilities do not meet the requirements in 6(a) and (b) the Chief of Police should prepare a plan for the Board that sets out options and costs in order to meet the requirements.

Resource Planning

8. The Board, in partnership with the Chief of Police, will develop a resource plan and methodology which takes into account policing service demands. The Chief of Police will:
 - a. implement and maintain a resource staffing strategy that is based on the authorized establishment for the Service, as approved by the Board, which takes into consideration the Business Plan and existing demands for service; and
 - b. at least once every business cycle, report back on service delivery for the following areas:
 - i. crime prevention;
 - ii. law enforcement, including the service's community patrol, communications and dispatch, crime analysis, criminal intelligence, criminal investigation and investigative supports functions;
 - iii. providing assistance to victims;
 - iv. public order maintenance; and
 - v. emergency response services for the six functions identified in sections 21(1) and 22 of the Adequacy Standards Regulation.

Consistent with the Adequacy Standards Regulation, the resource plan shall be noted in the business plan.

Communication

9. The Board, in partnership with the Chief of Police, will establish a process, with municipal council if required, for the communication of the business plan to:
 - a. members of the police service; and
 - b. members of the public.